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SOLID SURFACES

## CORIAN® CUSTOMER CARE



## Residential 10-year limited warranty

This document represents your product warranty. Please retain it for your records.



# DuPont™ Corian® Residential 10-Year Limited Warranty

Congratulations on a smart investment. Your new installation of Corian®, installed by a DuPont™ Certified or Approved Fabricator/Installer, entitles you to enjoy the quality assurance provided by a 10-year Limited Warranty. DuPont™, the creator of the original solid surface material Corian®, continues to lead the industry with its strong warranty program.

DuPont™ warrants to the owner of a DuPont™ Corian® installation for **residential applications** (as provided in DuPont™ published literature) that DuPont™ will, at its option, repair or replace, without charge, such product if it fails due to any manufacturing, fabrication, or installation defect during the first 10 years after initial installation – **except** for damage caused by physical or chemical or mechanical abuse or damage from excessive heat. This includes necessary reasonable labour charges needed to repair or replace the product covered hereunder.

This installed warranty applies only to **permanently installed** Corian® products:

- 1) Purchased after October 1, 1996 for residential use in Australia or New Zealand.
- 2) Installed only by a DuPont™ Certified or Approved Fabricator/Installer.
- 3) Which have not been moved from their original place of installation.
- 4) Which are maintained according to the Care and Maintenance Tips brochure.

A copy of the Care and Maintenance Tips brochure may be obtained free of charge by contacting Evolution of Surfaces - 0800 CALL EOS (0800 2255 367).

- 5) Including seam performance, but not seam appearance.
- 6) Which have been installed following all DuPont™ recommended procedures for fabrication and installation.

The product warranty is transferable within the 10-year period, when the new owner writes to DuPont™ or its Authorised Distributor, (see address/telephone number) to register the installation under the new owner's name.

For more than 25 years, DuPont™ Corian® has continued to provide innovative ideas and concepts for continuous customer satisfaction. Registration for this installed warranty requires your DuPont™ Certified or Approved Fabricator/Installer to fill out the online warranty form at the time of installation. To obtain service under this warranty contact the source from whom you purchased Corian® or DuPont™.



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To the extent permitted by law:

- 1) The obligation by DuPont™ hereunder is limited solely to the repair or replacement including necessary reasonable labour charges of the Corian® product purchased hereunder. Please note however that slight colour variations can occur between different batches of Corian®. Hence DuPont cannot guarantee that the colour of any material used to aid a repair will be an exact colour match to the existing benchtop.
- 2) No implied or express warranty or merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein.
- 3) DuPont™ shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Corian® products, except loss and damages under the Consumer Guarantees Act.
- 4) To qualify for repair or replacement, the owner **must** provide the original sales receipt or other documentation acceptable to DuPont™ which demonstrates proof of purchase of the Corian® installation, clearly showing both the date of purchase and that the installation was performed by a DuPont™ authorised Corian® Fabricator/Installer.

The DuPont™ 10-year Warranty for Corian® is your ultimate assurance of lasting quality. If we can answer any further questions regarding this warranty, please contact DuPont™ directly by calling:

Evolution of Surfaces

Ph: 0800 CALL EOS (0800 2255 367)

Fax: 0800 FAX EOS (0800 329 367)

*Nothing in this warranty is intended to limit any condition, warranty, right or remedy available pursuant to any Australian Legislation (Commonwealth or State, including the Trade Practices Act 1974) or any New Zealand Legislation (including the Fair Trading Act 1986 and the Consumers Guarantee Act 1993) except to the extent permitted under such legislation.*



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[www.evolutionofsurfaces.com](http://www.evolutionofsurfaces.com)



For more information contact Evolution of Surfaces. Ph: 0800 2255 367, Fax: 0800 329 367 or your local Certified Corian® Fabricator.